

**Why should I send my claims electronically?**

Claims will be received faster and processed with fewer errors. Some insurance companies waive the attachment requirements for many procedures when claims are sent electronically.

**How will this affect my payments from insurance companies?**

Your payments will return to the office the same way they normally do with paper claims, but typically in half the time.

**Which insurance claims can be submitted electronically?**

All your dental insurance claims can be sent electronically from your office. If an insurance company doesn't accept electronic claims, the clearinghouse will print and mail your claims for you. No additional steps are needed.

**How will I know if my claims have been accepted or rejected?**

The day after you transmit your claims, you'll receive reports to help you track the submitted claims. You'll receive the majority of your rejections or additional information requests electronically, not by regular mail.

**What do I need in my office to submit claims electronically?**

All you need is a working phone line and a dial-up modem.

**Are there a certain number of claims I am required to submit each month?**

There is no monthly minimum and no monthly setup fee. The only charge your office will incur is the per claim charge.

**How will I get the payer IDs for the insurance companies?**

You'll receive a payer list with all the IDs listed for you.

**Is there a certain time of day I have to send claims?**

No, you can send your claims to the clearinghouse 24 hours a day, 7 days a week.

How much **money** will you **save**?

	Sample	Electronically	Your Office
Number of Patient Claims Per Month	200	200	_____ a
Cost Per Paper	\$0.10	\$0.00	\$_____ b
Cost Per Envelope	\$0.08	\$0.00	\$_____ c
Cost Printer & Toner	\$0.25	\$0.00	\$_____ d
Cost of Labor	\$0.46	\$0.00	\$_____ e
Postage	\$0.37	\$0.00	\$_____ f
Total Cost Per Claim (b+c+d+e+f)	\$1.26	\$0.45	\$_____ g
Total Cost Per Month (g x a)	\$252.00	\$90.00	\$_____ h
Savings Per Month (h - \$90.00)	\$162.00		\$_____ i
Savings Per Year (i x 12)	\$1,944.00		\$_____